

TERMS & CONDITIONS

Last Updated: February 2026

1. Introduction

These Terms & Conditions (“Terms”) govern your use of the Huddl mobile application and website (the “Service”), owned and operated by **CRUZEN LTD** (“we”, “us”, “our”).

By accessing or using Huddl, you agree to be bound by these Terms. If you do not agree, you must stop using the Service.

2. Company Information

CRUZEN LTD

Company No: 16694711

Registered Office: 167-169 Great Portland Street, London, England, W1W 5PF

Contact: contact@cruzenltd.com

Data Protection Officer: contact@cruzenltd.com

3. About Huddl

Huddl is a digital community platform enabling parents and caregivers to:

- Connect locally
- Join and create parent groups
- Share experiences, stories, and advice
- Communicate via posts, comments, and messaging

Huddl is **not** a medical, emergency, or professional advisory platform. All content is user-generated and not reviewed by professionals.

4. Eligibility

You must:

- Be **18 years or older**
- Be legally capable of entering into a binding agreement
- Use the Service in compliance with applicable laws
- Provide accurate and current information

5. Account Registration

You are responsible for:

- Keeping login credentials secure
- All activity under your account
- Notifying us immediately of unauthorised use

We may suspend or terminate accounts where we detect misuse or policy violations.

6. Acceptable Use

You agree not to:

- Harass, bully, or abuse other users
- Share content involving minors without full parental consent
- Provide harmful or misleading medical/parenting advice
- Upload explicit, violent, discriminatory, or illegal content
- Use the platform for commercial, promotional, or political solicitation
- Attempt to hack, disrupt, or reverse-engineer the Service
- Create fake accounts or impersonate others

Full rules are detailed in our **Acceptable Use Policy**.

7. User Content

7.1 Ownership

You retain ownership of the content you post.

7.2 Licence You Grant Us

By posting content, you grant us a **worldwide, royalty-free, sublicensable licence** to use, display, reproduce and distribute your content within the Service for the purpose of operating Huddl.

7.3 Content Moderation

We may:

- Remove content
- Suspend or terminate user accounts
- Report illegal or harmful behaviour

...but are not obligated to monitor content continuously.

8. Privacy

Your use of Huddl is governed by our **Privacy Policy**, which describes how your data is collected, used, shared, and protected under GDPR and UK GDPR.

9. Disclaimers

Huddl is provided “**AS IS**” without warranties of any kind.

We do not guarantee:

- Accuracy of user-generated content
- That the Service will be uninterrupted or error-free
- That advice shared by users is safe or appropriate

Huddl does **not** replace professional medical, legal, or childcare advice.

10. Limitation of Liability

To the fullest extent permitted by law, we are not liable for:

- Loss of data
- Loss of profits or business
- Emotional distress arising from user interactions
- Harm resulting from reliance on user-generated content

Our liability will not exceed £100 or the amount paid by you in the past 12 months (whichever is greater).

11. Indemnity

You agree to indemnify **CRUZEN LTD** against claims arising from:

- Your use of Huddl
- Your content
- Your breach of these Terms

12. Termination

We may suspend or terminate your account if you violate these Terms.

You may delete your account at any time. Upon deletion, data is handled in accordance with our Privacy Policy.

13. Changes

We may update these Terms periodically. Continued use of Huddl constitutes acceptance of updated Terms.

14. Governing Law

These Terms are governed by the laws of **England and Wales**.
Disputes will be resolved exclusively in English courts.

15. Contact

contact@cruzenltd.com